



Student Financial Aid Athens State Online FAQ's

How do I use my financial aid in the bookstore?

To authorize the use of your Title IV financial aid in the bookstore:

1. Go to [Athens State Online](#) and login using your Athens State ID and PIN
2. Select "Financial Aid"
3. Select "My Account and Award Information"
4. Select "View Awards by Aid Year"
5. Select the award year to view
6. Select "Resources/Additional Information"
7. Select then submit "Yes" or "No"

Once authorized, your financial aid can only be used in the bookstore during a specific time period. View "When can I use my financial aid in the bookstore" for details.

When can I use my financial aid in the bookstore?

1. Go to [Athens State Important Dates](#) website
2. Select the semester in question
3. View the Session column for "Bookstore Charges"

The bookstore can only use your financial aid after you have authorized your funds to be used there. View "How do I use my financial aid in the bookstore" for details.

How do I accept the financial aid terms and conditions?

1. Go to [Athens State Online](#) and login using your Athens State ID and PIN
2. Select "Financial Aid"
3. Select "My Account and Award Information"
4. Select "View Awards by Aid Year"
5. Select the award year to view
6. Read "Terms and Conditions" and accept



How do I know that the financial aid office has the documentation I submitted?

1. Go to [Athens State Online](#) and login using your Athens State University ID and PIN
2. Select "Financial Aid"
3. Select "My Eligibility"
4. Select "Student Requirements"
5. Select the award year to view

Once the financial aid office has received your submitted documentation, the status column will be updated under the "Unsatisfied Requirements" section or the document will be moved to the "Satisfied Requirements" section. All unsatisfied requirements must be submitted for review before any financial aid can be offered to you.

When is the payment due for the semester?

1. Go to [Athens State Important Dates](#) website
2. Select the semester in question
3. View the Session column for "Payment Due Date"

When will the first refund date of the semester be?

1. Go to [Athens State Important Dates](#) website
2. Select the semester in question
3. View the Session column for "Student Refunds Processed Date"

After the first scheduled date, refunds are given each Friday. Contact business.office@athens.edu for more details about set up and times.

How do I get my loans put in deferment so I do not have to pay while in school?

1. Go to [Athens State Online](#) and login using your Athens State ID and PIN
2. Select "Student" tab
3. Select "National Student Clearinghouse Self-Service"
4. Select "Obtain an enrollment certificate"
5. Send documentation to your loan lenders
 - a. Loan lender contact information can be viewed at nslds.ed.gov after logging in



Do I have a hold on my financial aid account?

To view if you have a hold on your financial aid account that stops you from being eligible for financial aid:

1. Go to [Athens State Online](#) and login using your Athens State ID and PIN
2. Select "Financial Aid"
3. Select "My Eligibility"
4. Select Review Financial Aid Holds

How do I view and accept/decline the awards offered to me?

1. Go to [Athens State Online](#) and login using your Athens State ID and PIN
2. Select "Financial Aid"
3. Select "My Account and Award Information"
4. Select "View Awards by Aid Year"
5. Select the award year to view
6. Select "Accept Award Offer" then scroll down to view and accept awards

If no offers appear on this page we may be missing something to begin or complete processing. Please check that we have your FAFSA application, all required documents and no holds are on your records.